

# Lower Thames Crossing

## 5.1 Consultation Report Appendix O List of any additional consultees

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# Lower Thames Crossing

## Appendix O List of any additional consultees

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## Appendix O List of any additional consultees

O.1.1 Appendix O sets out lists of non-prescribed organisations and elected representatives that were notified of the commencement of the Statutory consultation period as well as the Supplementary, Design Refinement, Community Impacts and Local Refinement consultation periods. Evidence of the notification given to prescribed consultees and local authorities under section 42 of the Planning Act 2008 is provided in Appendix H and Appendix K of the Consultation Report. Evidence of the notification given to section 42(1)(d) land interests is provided in Appendix K and Appendix J of the Consultation Report.

### O.1 MPs invited to take part in consultations

O.1.1 Members of Parliament, shown in Table O.1 below, were sent an email on 10 October 2018 to inform them of the start of Statutory Consultation. They were also sent emails on 24 January 2020 about the Supplementary Consultation, on 29 June 2020 and 14 July 2020 about the Design Refinement Consultation, on 29 June 2021 and 14 July 2021 about the Community Impacts Consultation, and on 9 May 2022, 12 May 2022 and 16 June 2022 about the Local Refinement Consultation. Copies of the emails are included in Plate O.1 to Plate O.8 below.

**Table O.1 Members of Parliament notified**

Name	Position
Gareth Johnson	MP for Dartford
Julia Lopez	MP for Hornchurch & Upminster
Jackie Doyle-Price	MP for Thurrock
Stephen Metcalfe	MP for South Basildon & East Thurrock
Adam Holloway	MP for Gravesham
Kelly Tolhurst	MP for Rochester & Strood
Alex Burghart	MP for Brentwood & Ongar
Vicky Ford	MP for Chelmsford
Mark Francois	MP for Rayleigh & Wickford
Rebecca Harris	MP for Castle Point
Andrew Rosindell	MP for Romford
John Whittingdale	MP for Maldon
James Brokenshire/Louie French as of 2021 by-election	MP for Old Bexley & Sidcup
Rehman Chishti	MP for Gillingham & Rainham

Name	Position
Greg Clark	MP for Tunbridge Wells
Charlie Elphicke/ Natalie Elphicke as of the 2019 General Election	MP for Dover
Gordon Henderson	MP for Sittingbourne & Sheppey
Helen Whately	MP for Faversham & Mid Kent
Tom Tugendhat	MP for Tonbridge & Malling
Sir David Amess/Anna Firth as of 2022 by-election	MP for Southend West
John Baron	MP for Basildon & Billericay
James Duddridge	MP for Rochford & Southend East
Tracey Crouch	MP for Chatham & Aylesford
David Evennett	MP for Bexleyheath & Crayford
Sir Michael Fallon/ Laura Trott as of the 2019 General Election	MP for Sevenoaks
Helen Grant	MP for Maidstone & The Weald
Damian Green	MP for Ashford
Damian Collins	MP for Folkestone & Hythe
Rosie Duffield	MP for Canterbury
Jon Cruddas	MP for Dagenham & Rainham
Priti Patel	MP for Witham

### Plate O.1 Email sent to MPs about the start of Statutory Consultation, 10 October 2018

From: [REDACTED]  
 Date: Wednesday, 10 October 2018 at 07:07  
 To: [REDACTED]  
 Cc: [REDACTED]  
 Subject: Lower Thames Crossing consultation launch

Dear [REDACTED]

As you will be aware, the ten week Lower Thames Crossing consultation has launched today and will close on 20 December.

For your background, I have attached a copy of the Highways England press release that was embargoed until 00.01 this morning.

The website – [www.lowerthamescrossing.co.uk/haveyoursay](http://www.lowerthamescrossing.co.uk/haveyoursay) - which contains all our consultation materials and project information as well as a consultation response portal for people to 'have their say' – is now live. In addition, you can download the Lower Thames Crossing fly-through video [here](#).

We would be grateful if you could use the channels that you have available to you to help promote the consultation to as many people as possible during the next ten weeks. Please do let me know if I can send you through anything else that would help you to get the message to 'have your say' out.

Look forward to catching up later today.

Best wishes



## Plate O.2 Email sent to MPs about the start of Supplementary Consultation, 24 January 2020

From: [REDACTED]  
Date: Friday, 24 January 2020 at 11:20  
To: [REDACTED]  
Cc: [REDACTED]  
Subject: Lower Thames Crossing Supplementary Consultation Update

Dear [REDACTED]

Please see below some information about our next round of consultation on the Lower Thames Crossing project.

This next round of consultation will run for eight weeks from Wednesday 29 January to Wednesday 25 March 2020. The consultation will give everyone the opportunity to look at, and comment on, changes made to the design of the project, before we submit our Development Consent Order (DCO) application later this year.

These changes have been made following a combination of feedback received from 29,000 responses during the last consultation held in 2018, as well as new technical information following surveys and ground investigations.

Please see below the consultation events we have coming up in Kent, if you wanted to promote these to your constituents?

All of the consultation materials will go live on the [consultation website](#) on Wednesday 29 January. Please don't hesitate to call if you have any questions or would like to discuss.

Kindest regards,

[REDACTED]

++

### Consultation event locations in Kent

- Cascades Leisure Centre, Thong Lane, Gravesend DA12 4LG – Thursday 27 February 2020, 2pm-8pm
- Gravesham Civic Centre, Windmill Street, Gravesend DA12 1AU – Saturday 14 March 2020, Midday-6pm

### Mobile Information Centre locations in Kent

- Chalk Parish Hall, Pirrip Close, Gravesend DA12 2ND – Wednesday 4 March 2020, 10am-7pm
- Higham Library Car Park, 8 Forge Lane ME3 7AS – Friday 6 March 2020, 10am-3pm
- Higham Train Station Car Park ME3 7JQ – Friday 6 March 2020, 4pm-7pm
- Gravesend Town Centre, King Street DA12 2XX – Saturday 7 March 2020, 10am-5pm
- Shorne Woods Country Park, Brewers Road, Shorne, Gravesend DA12 3HX – Sunday 8 March 2020, 11am-4pm
- Meadow Rooms, The Street, Cobham, Gravesend DA12 3BZ – Thursday 12 March 2020, 10am-3pm
- Sole Street Station Car Park, Cobham, Gravesend DA13 0XY – Thursday 12 March 2020, 4pm-7pm
- Shorne Village Hall Car Park, 16 The Street, Shorne, Gravesend DA12 3EA – Wednesday 18 March 2020, 10am-7pm

### People can respond to the consultation by:

- Visiting one of 20 events along the proposed route
- Completing an online survey through the [Lower Thames Crossing website](#)
- Posting a paper response form or letter to: Freepost LTC Consultation (no stamp or additional address information needed)
- Sending an email to: [LTC.Consultation@Traverse.Ltd](mailto:LTC.Consultation@Traverse.Ltd)
- Responses must be received by 11.59pm on 25 March 2020

## Plate O.3 Early notice email to MPs about the start of the Design Refinement Consultation, 29 June 2020

From: [REDACTED]  
Date: Monday, 29 June 2020 at 14:37  
To: [REDACTED]  
Subject: Lower Thames Crossing consultation & new Project Director

Dear [REDACTED]

On Tuesday 14 July, we will be launching a consultation on proposed design refinements to the Lower Thames Crossing. Refinements include updated paths for walkers, cyclists and horse riders, new proposals for redirecting utilities, detailed landscaping proposals and further developed ecological mitigation measures.

### Consulting during Covid-19 restrictions

At times like these, nationally significant infrastructure projects, such as the Lower Thames Crossing, have an important role to play in supporting our future economic growth. The Lower Thames Crossing will boost local, regional and national economies, while offering new connections, better journeys and fewer delays. With social distancing measures still in place, and in line with government guidance, we have adopted a 'digital first' approach to our consultation. We will also be putting additional measures in place to ensure members of the public can engage fully, including:

- Leaflets are being distributed to 135,000 properties within 2km of the route today, giving residents advance notice of the consultation (attached for your information)
- From 14 July to 12 August, all consultation materials, including an online feedback form, will be accessible online at [www.lowerthamescrossing.co.uk/design-consultation](http://www.lowerthamescrossing.co.uk/design-consultation)
- From today, people can register their interest and pre-order hard copies of the consultation materials which will arrive from 14 July. If you would like to order printed copies of the consultation materials, please let me know.



During the consultation period – from 14 July to 12 August we will provide:

- A freephone consultation and call-back service for people to find out more and give their feedback
- An online public information exhibition – including videos, displays and a documents library
- Webinars to explain the key changes – open to all members of the public
- An updated and newly interactive website.

Following consultation we will review all responses and then, as planned, aim to prepare our application for submission later this year.

**New Project Director**

As mentioned in my LTC Parliamentary Forum invite, we have a new Project Director, Shaun Pidcock. Shaun joins the project having led the Highways England Smart Motorway Programme for four years. He leaves the Smart Motorway Programme in good shape and is now ready to lead the Lower Thames Crossing as we approach our Development Consent Order (DCO) planning application, and get prepared for project delivery.

Please do let me know if you would like any further information at this stage. Also looking forward to hearing if you're able to join our Parliamentary Forum on Teams on 15 July which Shaun Pidcock will attend.

Kindest regards,  
Sarah

[Redacted]  
Lower Thames Crossing – MP & Business Lead  
[Redacted]

## Plate O.4 'Now open' email sent to MPs about the start of the Design Refinement Consultation, 14 July 2020

**From:** [Redacted]  
**Date:** Tuesday, 14 July 2020 at 11:09  
**To:** [Redacted]  
**Cc:** [Redacted]  
**Subject:** LTC consultation now launched

Dear [Redacted]

We're hoping you or a member of your team will be able to join our LTC Parliamentary Forum at 2.30pm tomorrow on Teams? I can resend the invite if helpful?

I also wanted to let you know that our Design Refinement Consultation is now open, and will run until 23.59 on 12 August 2020. All feedback is vital in shaping the scheme and will help us develop our application for a Development Consent Order (DCO).

Please see below the different ways you and your constituents can get involved and respond to the consultation:

**Online consultation**

- Our proposals are available to view on our [dedicated consultation website](#) until 23.59 on 12 August 2020. You can also visit our [online exhibition](#), where you can explore an interactive map, watch videos explaining the proposals, and also download the consultation documents.

**Home delivery**

- For any community members who don't have access to the internet or are experiencing problems downloading the consultation materials, we can send hard copy consultation materials directly to their homes. Anyone can [request materials here](#), or by calling 0300 123 5000, or by emailing us at [info@lowerthamescrossing.co.uk](mailto:info@lowerthamescrossing.co.uk).

**Telephone surgery**

- We've now launched our telephone call back service where a member of the project team who will answer questions on the proposed changes. Anyone can [book an appointment here](#) or by calling 0300 123 5000 (calls to us will be charged at a local rate, and call backs will be free of charge). Call backs will be made Monday to Friday, 12pm to 7pm, until 12 August 2020.

**Webinars**

- We are also hosting four webinars – two focussed on changes north of the river and two for changes south of the river. These webinars are open to all members of the public. The project team will talk through the proposed refinements and attendees will be able to post questions to the designers. Anyone can register for the webinars via [our consultation website](#).

**South of the River:**

- 20 July, starting 7pm
- 30 July, starting 7pm

**North of the River:**

- 21 July, starting 7pm
- 29 July, starting 7pm


**How to have your say**

Anyone can submit a response by using one of the methods below. Please note, we cannot guarantee that responses sent by other means will be considered.

- **Online response form:** Fill in the [online response form](#).
- **Freepost:** Post your response form or a letter to the following address, no stamp required:  
FREEPOST LTC CONSULTATION
- **Email:** Email your comments to: [LTC.CONULTATION@TRAVERSE.LTD](mailto:LTC.CONULTATION@TRAVERSE.LTD)
- **Telephone:** Anyone can also book an appointment to speak to someone who can help them fill out a form over the phone, by calling us on 0300 123 5000.

Kindest regards,  
[Redacted]

## Plate O.5 Early notice email to MPs about the start of the Community Impacts Consultation, 29 June 2021

 **LTC - community impact consultation and revised road opening date** Tracked To Dynamics 3...

 [Redacted] Tuesday, 29 June 2021 at 11:15

To: [Redacted]

 LTC Community Imp...  
150.3 KB

[Download All](#) • [Preview All](#)

Dear [Redacted] and team,

I hope you are well.

I am writing to update you on a recent announcement as part of the Lower Thames Crossing project.


### Community impact consultation and revised road opening date


We have publicly announced plans to hold a new consultation that will run from **Wednesday 14 July to Wednesday 8 September 2021**. As you will be aware, we plan to submit a new Development Consent Order application later this year to restart the 18 month (approx.) consent process. If given the green light, construction is expected to start in 2024 and take around six years, leading to a revised road opening date between 2029 and 2030. See press release attached for your reference.

Do let me know if you have any questions or wish to discuss the above in further detail.

Kindest regards,  
[Redacted]

## Plate O.6 'Now open' email sent to MPs about the start of the Community Impacts Consultation, 14 July 2021

 **LTC Community impacts consultation - open until 23.59 on 8 September 2021** Tracked To Dynamics 3...

 [Redacted] Wednesday, 14 July 2021 at 17:33

To: [Redacted]

[Show Reply](#)

Dear [Redacted] and team,

I hope you are well.

Following on from my email of 29 June, I am writing to let you know that we have now launched the LTC Community Impacts Consultation. As previously mentioned, the consultation will run for eight weeks, starting from today and closing at 11:59pm on 8 September. Detailed information can be found on our consultation website at [www.highwaysengland.co.uk/ltcconsultation](http://www.highwaysengland.co.uk/ltcconsultation), with the engagement tools available included below for ease.

### Engagement tools

- An **online exhibition**, including an interactive [online map](#), and [video flythrough](#)
- **All our consultation documents**, including [operations](#) and [construction](#) updates, [local ward-level summaries](#) and a [You Said, We Did](#) document, explaining how the project has evolved following earlier consultations
- [Webinars](#)
- A [telephone surgery](#)
- [Home delivery of our printed materials](#)
- [In person consultation events](#)
- Printed materials available at [deposit locations and information points](#)
- An online [response form](#), email, Freepost and telephone response service to submit feedback

Do let me know if you have any questions or would like further information.

Kindest regards,  
[Redacted]

## Plate O.7 Early notice email to MPs about the start of the Local Refinement consultation, 9 May 2022

**From:** [REDACTED]  
**Date:** Monday, 9 May 2022 at 09:23  
**To:** [REDACTED]  
<[REDACTED]>  
**Subject:** Lower Thames Crossing Local Refinements Consultation

Dear [REDACTED],

I hope you had a lovely weekend.

I am writing with regards to the upcoming Lower Thames Crossing (LTC) Local Refinements Consultation scheduled to launch this **Thursday 12 May**.

National Highways will today be issuing the attached leaflet to local residents along the proposed route. The leaflet outlines what we are consulting on as well as the supporting information points, events and deposit locations. The public information points and event planned in Hornchurch and Upminster are included below for ease.

Note that the leaflet and response to last year's Community Impacts Consultation will be published on the LTC website. Once live, we will be sure to share the link for your reference.

### Public information points

The consultation materials will be available to collect at information points from 12 May 2022.

- Upminster Library
- Harold Hill Library

### Public information event

- North Street Hall, Hornchurch, RM11 1QX – **Friday 27 May from 2.00 – 8.00pm**.

We will provide further information ahead of the launch on Thursday. In the meantime, do let us know if you have any queries or wish to attend the scheduled event and we would be happy to arrange for a member of the Senior Leadership Team to meet you there.

Kindest regards,  
[REDACTED]

## Plate O.8 'Now open' email sent to MPs about the start of the Local Refinement consultation, 12 May 2022

**From:** [REDACTED]  
**Date:** Thursday, 12 May 2022 at 07:08  
**To:** [REDACTED]  
**Subject:** Re: Lower Thames Crossing Local Refinements Consultation

Dear [REDACTED]

I hope you are well.

Further to the below, I am writing to inform you that the Lower Thames Crossing's (LTC) Local Refinement Consultation is now live.

As you are aware, this Local Refinement Consultation will run for five weeks from **Thursday 12 May to Monday 20 June 2022**. Our [Guide to local refinement consultation](#), [interactive map](#), [online videos](#), [images](#) and [drop-in event locations](#) can be found on [our consultation website](#). The consultation is intended to build on previous consultation and feedback received, with feedback from last year's consultation outlined in the [Response to Community Impacts Consultation](#) document.

### Have your say

We certainly welcome views from you and your constituents on the specific refinements to our proposed design. You can provide feedback using the below channels:

- **Online** – Complete our online response form [here](#).
- **Email** – Send your comments or electronic copies of the response form to [LTC\\_CONSULTATION@TRAVERSE.LTD](mailto:LTC_CONSULTATION@TRAVERSE.LTD).
- **Phone** – Call a member of the team on 0300 123 5000.
- **Post** – Send your response form or comments to FREEPOST LTC CONSULTATION.
- **In person** – Speak to us in person at one of the public information events detailed below.

Note that a hard copy consultation pack should be delivered to you today.

Do let us know if you have any queries or require further information in the meantime.

Kindest regards,  
[REDACTED]

## O.2 Locally elected representatives invited to take part in consultation

O.2.1 Elected representatives from the councils listed in Table O.2 were sent an email on 10 October 2018 about the start of Statutory Consultation. They were also sent emails on 29 January 2020 announcing the start of the Supplementary Consultation, on 25 June and 14 July 2020 regarding the Design Refinement Consultation, on 22 June and 14 July 2021 regarding the Community Impacts Consultation and on 9 May 2022 regarding the Local Refinement consultation. Example copies of the emails are included in Plate O.9 to Plate Plate O.15.

**Table O.2 List of Local Authority elected representatives notified**

<b>Authority</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinements consultation</b>
Ashford Borough Council	Y	Y	Y	Y	Y
Barking and Dagenham Borough Council	Y	Y	Y	Y	Y
Basildon District Council	Y	Y	Y	Y	Y
Bexley Council	Y	Y	Y	Y	Y
Braintree District Council	Y	Y	N	N	N
Brentwood Borough Council	Y	Y	Y	Y	Y
Canterbury City Council	Y	Y	Y	Y	Y
Castle Point Council	Y	Y	Y	Y	Y
Chelmsford City Council	Y	Y	Y	Y	Y
Colchester Borough Council	Y	Y	N	N	N
Dartford Borough Council	Y	Y	Y	Y	Y
Dover District Council	Y	Y	Y	Y	Y
Epping Forest District Council	Y	Y	Y	Y	Y
Essex County Council	Y	Y	Y	Y	Y
Folkestone and Hythe District Council	Y	Y	Y	Y	Y
Gravesham Borough Council	Y	Y	Y	Y	Y
Harlow Council	Y	Y	N	N	N

<b>Authority</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinements consultation</b>
Havering London Borough Council	Y	Y	Y	Y	Y
Kent County Council	Y	Y	Y	Y	Y
Maidstone Borough Council	Y	Y	Y	Y	Y
Maldon District Council	Y	Y	N	N	N
Medway Council	Y	Y	Y	Y	Y
Redbridge Council	Y	Y	Y	Y	Y
Rochford District Council	Y	Y	N	N	N
Sevenoaks District Council	Y	Y	Y	Y	Y
Southend-on-Sea Borough Council	Y	Y	Y	Y	Y
Swale Borough Council	Y	Y	Y	Y	Y
Tendring District Council	Y	Y	N	N	N
Thanet District Council	Y	Y	N	N	N
Thurrock Council	Y	Y	Y	Y	Y
Tonbridge and Malling Borough Council	Y	Y	Y	Y	Y
Tunbridge Wells Borough Council	Y	Y	Y	Y	Y
Uttlesford District Council	Y	Y	N	N	N

### Plate O.9 Email sent to elected representatives about the start of Statutory Consultation, 10 October 2018

From: [redacted]  
Sent: Wednesday, October 10, 2018 5:48 AM  
To: [redacted]  
Subject: Lower Thames Crossing - Consultation Launched

Good morning [redacted]

The Lower Thames Crossing's 10-week consultation has launched today and will close on 20 December. For your background I have attached a copy of the Highways England press release that was embargoed until 00.01 this morning.

Our website – [www.lowerthamescrossing.co.uk/haveyoursay](http://www.lowerthamescrossing.co.uk/haveyoursay) – which contains all our consultation materials and project information as well as a consultation response portal for people to 'have their say' – is now live. In addition, you can download more pictures of the Lower Thames Crossing [here](#), and the Lower Thames Crossing fly-through video [here](#).

We would be grateful if you could use the channels that you have available to you to help promote the consultation to as many people as possible during the next ten weeks. To help you do that, I have attached a draft press release template that you may find helpful. Please do let me know if I can send you through anything else that would help you to get the message to 'have your say' out.

Best regards,

[redacted]

### Plate O.10 Email sent to elected representatives about the start of the Supplementary Consultation, 29 January 2020

From: [redacted]  
Date: Wednesday, 29 January 2020 at 11:24  
To: [redacted]  
Cc: [redacted]  
Subject: Launch of Supplementary Consultation

Dear [redacted]

We have now launched our eight-week supplementary consultation on the Lower Thames Crossing.

#### Supplementary consultation on the Lower Thames Crossing launches today

Highways England has launched a non-statutory supplementary consultation for the Lower Thames Crossing, following on from the statutory consultation that was held at the end of 2018. This eight-week consultation will be open until 11.59pm on 25 March 2020. The purpose of this consultation is to gather feedback on scheme elements that have changed since statutory consultation.

Please find attached

- the supplementary consultation leaflet summarising the changes and listing our events and deposit locations
- the Highways England press release announcing the consultation launch

All consultation materials are now available on our [website](#).

#### Publicising the consultation

We are using a number of methods to publicise the consultation, including a dedicated website, consultation leaflet, email, social media, and notices in local and national newspapers.

<b>Website</b>	Project information is now available on the supplementary consultation website at <a href="http://www.lowerthamescrossing.co.uk/consultation-2020">www.lowerthamescrossing.co.uk/consultation-2020</a> . The website also provides the opportunity for people to respond to the consultation.  Information about the scheme presented during the 2018 statutory consultation remains available at <a href="http://www.lowerthamescrossing.co.uk/haveyoursay">www.lowerthamescrossing.co.uk/haveyoursay</a> .
<b>Consultation leaflet</b>	A summary leaflet including key consultation information, event details and deposit locations is being mailed out to addresses in the vicinity of the proposed development.
<b>Email</b>	Information about the consultation and notifications encouraging people to respond will be sent to an extensive database of individuals, businesses, interest groups and organisations. All email data is held and used in accordance with the relevant data protection legislation.

<b>Social media</b>	The supplementary consultation will be promoted through a combination of posts and event announcements via the Lower Thames Crossing Twitter account (@lowerthames) and Facebook page (www.facebook.com/lowerthames). There will also be additional publicity using the Highways England Twitter and Facebook profiles.
<b>Non-statutory notices</b>	We have published notices in local and national newspapers and journals in a similar way to how we did during statutory consultation.

You can find more information on how we are publicising the supplementary consultation on our [website](#).

Please let me know if you have any comments or questions.

Kind regards,



Local Government Lead - Lower Thames Crossing

Working on behalf of  
Highways England

Highways England Customer Contact Centre

## Plate O.11 Early notice email sent to elected representatives about Design Refinement Consultation, 25 June 2020

From: [Redacted]  
Date: Thursday, 25 June 2020 at 10:53  
To: [Redacted]  
Subject: [Redacted]

Dear [Redacted]

I hope this finds you well.

I am getting in touch about the Lower Thames Crossing – a new road crossing east of the Dartford Crossing. It will transform journeys in the region, around doubling the capacity across the Thames east of London, and represents an around £6.4-8.2bn investment in the South East. We are now in the final stretch of developing our project before submission later this year and we want to ensure you have every opportunity to feed in to the project as it develops. To this end, we would be keen to meet with you at your earliest convenience.

We believe that the Lower Thames Crossing will bring huge benefits to Ashford. This will be the largest investment in the nation's roads since the M25, providing better connectivity, reducing congestion and creating new business opportunities across Kent, Thurrock and Essex. We want to ensure that this project leaves a lasting legacy for people, businesses and communities, and it is therefore vital that we factor your views – and the views of your residents – into our proposals.

You may be aware that we intend to submit our DCO application later this year. As such, the voices of key stakeholders like you have never been more important in letting us know any concerns or for making sure your support is heard. Therefore, we are eager to understand any remaining comments, questions or issues you may have about the overarching proposals. A briefing on the consultation would provide an opportunity to discuss such issues in person.

Mindful of the restrictions imposed upon engagement as a result of COVID-19, we would welcome the opportunity to meet you through a video conference platform or over the phone.

I look forward to hearing back from you and hopefully scheduling a meeting in due course.

Kind Regards,



## Plate O.12 P Email sent to elected representatives about the start of the Design Refinement Consultation, 14 July 2020

From: [REDACTED]  
Date: Tuesday, 14 July 2020 at 15:38  
To: [REDACTED]  
Subject: LTC Consultation now launched

Dear [REDACTED]

Following my email to you a couple of weeks ago, the consultation on design refinements to the Lower Thames Crossing is now open, until 23.59 on 12 August 2020.

We are proposing a number of refinements to the design of the project following feedback received from earlier consultations, discussions with local stakeholders, ongoing design development and new technical data. Your feedback is vital in shaping the scheme and will help us develop our application for a Development Consent Order (DCO).

### Find out more

#### Online consultation

Our proposals are available to view on our dedicated [consultation website](#) until 23.59 on 12 August 2020. You will be able to visit our online exhibition, where you can explore an interactive map, watch videos explaining the proposals, as well as download the consultation documents.

#### Telephone Surgery

We've now launched our telephone call back service where a member of the project team who will answer your questions on the proposed changes.

Anyone can [book an appointment here](#) or by calling 0300 123 5000 (calls to us will be charged at a local rate, call backs will be free of charge). Call backs will be made Monday to Friday, 12pm to 7pm, until 12 August 2020.

#### Webinars

We are hosting four webinars – two focussed on changes north of the river and two for changes south of the river. These webinars are open to all members of the public. The project team will talk you through the proposed refinements and attendees will be able to post questions to the designers.

South of the River:

- 20 July, starting 7pm
- 30 July, starting 7pm

North of the River:

- 21 July, starting 7pm
- 29 July, starting 7pm

You can register for the webinars on our [consultation website](#).

### How to have your say

You can submit a response by using one of the methods below. Please note, we cannot guarantee that responses sent by any other means will be considered.

#### Online response form

Fill in the [online response form](#).

#### Freepost

Post your response form or comments to:

FREEPOST LTC CONSULTATION

(The Freepost address is the only text needed on the envelope, and no stamp is required.)

#### Email

Email your comments to: [LTC.CONSULTATION@TRAVERSE.LTD](mailto:LTC.CONSULTATION@TRAVERSE.LTD)

#### Telephone

To book an appointment to speak to someone who can help you fill out a form over the phone, please call us on 0300 123 5000.

I hope this is useful to you. Please do get in touch if you have any questions at all.

Very best regards,

[REDACTED]

## Plate O.13 Email sent to elected representatives about the start of the Community Impacts Consultation, 22 June 2021

Dear 

We are pleased to announce the details of the upcoming Lower Thames Crossing Community Impacts Consultation, please see below. We would be happy to set up a time to brief you on the specifics of the consultation activities at a time convenient for you in the coming weeks.

This Community Impacts Consultation will give people the opportunity to review and comment on Highways England's plans to build and operate the LTC, and how it proposes to reduce its impact on the local community and environment. Topics include changes to traffic, air quality, noise and vibration, as well as the impact on the environment and landscape.

### About the Community Impacts Consultation

- The Community Impacts Consultation will be open from 14 July to 23.59 on 8 September 2021
- Topics of consultation include:
  - Plans to build and operate the Lower Thames Crossing and how Highways England will mitigate its impact
  - Changes to the project since the design refinement consultation in 2020, including a reduction in the area needed to build and operate the scheme, a smaller impact on local properties and woodland, and new public spaces on both sides of the River Thames
  - How responses received at each previous consultations have informed the development of the project
- All the consultation material will be available on a dedicated consultation website from 00.01 on 14 July – [www.highwaysengland.co.uk/ltcconsultation](http://www.highwaysengland.co.uk/ltcconsultation)
- The project has arranged a range of ways to find out more information during the Covid-19 pandemic, including:
  - Dedicated consultation website
  - Webinars – a series of webinars tailored to local areas along the proposed route
  - Telephone call back service with optional screensharing
  - Consultation events and outdoor information centres – listings will be published on the Lower Thames Crossing website on 14 July. The events programme is subject to change as government guidance is updated.
  - The consultation materials will be available to collect and review at libraries and civic centres in Kent, Thurrock, Havering and Essex. Access to these venues are also subject to change as government guidance is updated.

Please also note the revised timetable: A new DCO application is due to be submitted later this year to restart the 18-month (approx.) consent process. If given the green light, construction is expected to start in 2024 and take around six years, leading to a revised road opening date between 2029 and 2030.

If you would like to be briefed on the details of the consultation events and material, please let me know a convenient time to meet. In the meantime, if you have any questions or would like any further information, please do get in touch.

Kind regards,



## Plate O.14 Email sent to elected representatives on launch of the Community Impacts Consultation, 14 July 2021

[REDACTED]

We have now launched the Lower Thames Crossing Community Impacts Consultation.

The consultation will run for 8 weeks, starting from today and closing at 11:59pm on 8 September.

We're using a range of digital and more traditional engagement tools so that you and other members of the community can find out more and have your say on the proposals. These include:

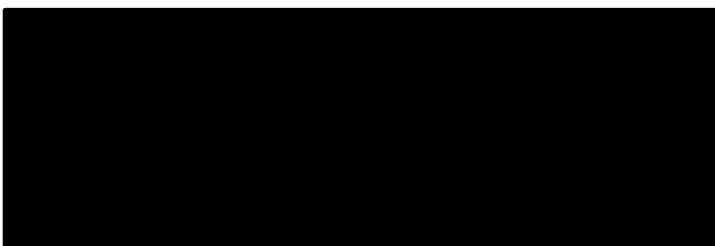
- An **online exhibition**, including an interactive [online map](#), and [video flythrough](#)
- **All our consultation documents**, including [operations](#) and [construction](#) updates, [local ward-level summaries](#) and a [You Said, We Did](#) document, explaining how the project has evolved following earlier consultations
- [Webinars](#)
- A [telephone surgery](#)
- [Home delivery of our printed materials](#)
- [In person consultation events](#)
- Printed materials available at [deposit locations and information points](#)
- An online [response form](#), email, Freepost and telephone response service to submit your feedback

You can find all this information in detail on our website [www.highwaysengland.co.uk/ltccconsultation](http://www.highwaysengland.co.uk/ltccconsultation)

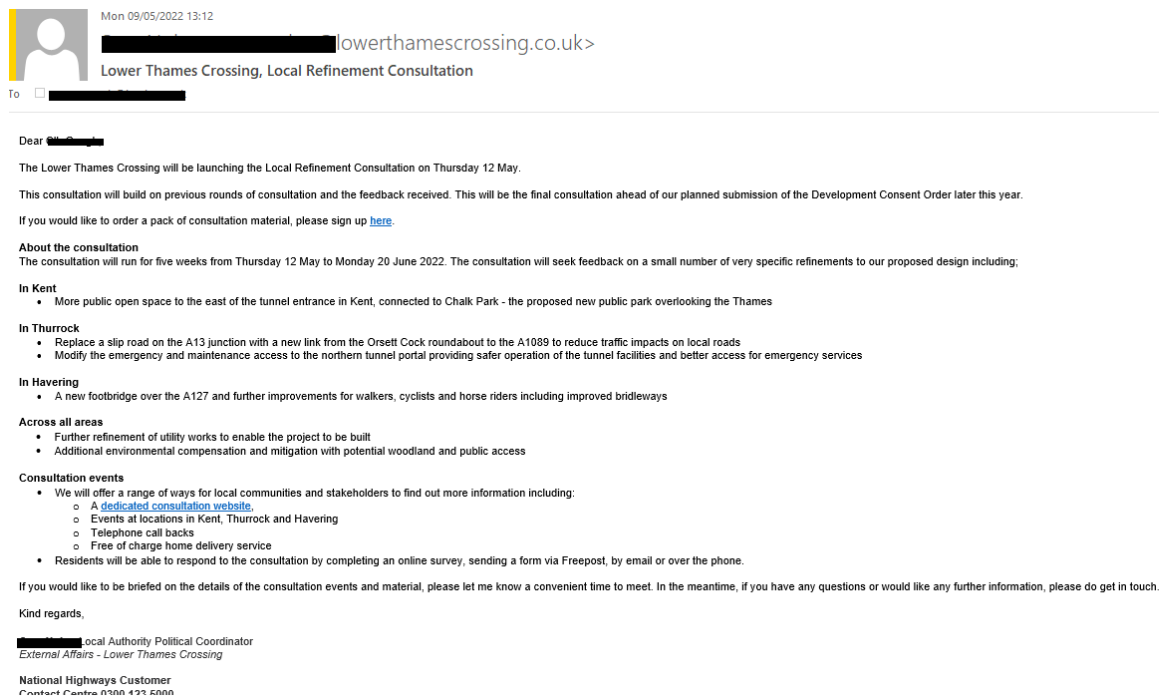
We look forward to receiving your feedback. We plan to submit our DCO application later this year, we will include a Consultation Report that explains how we have listened to feedback received from all our consultations (including this one), and how it has informed our proposals.

If you have any questions, or would like any further information, do get in touch.

Kind regards,



## Plate O.15 Email sent to elected representatives about the start of the Local Refinement Consultation, 9 May 2022



### O.3 List of additional environmental and heritage consultees

O.3.1 In addition to the prescribed bodies who were notified under s42 (as shown in Appendix H and Appendix Q) a number of additional non-prescribed environmental and heritage organisations, as shown in Table O.3 below, were sent an email on 10 October 2018 to notify them of the start of Statutory Consultation. They were also sent emails on 23 January 2020 and 14 July 2020 to confirm the start of the Supplementary and Design Refinement Consultations respectively and again on the 14 July 2021 regarding the launch of Community Impacts Consultation and on the 12 May 2022 regarding the Local Refinements Consultation. Copies of the emails are included in Plate O.16 to Plate O.20 below.

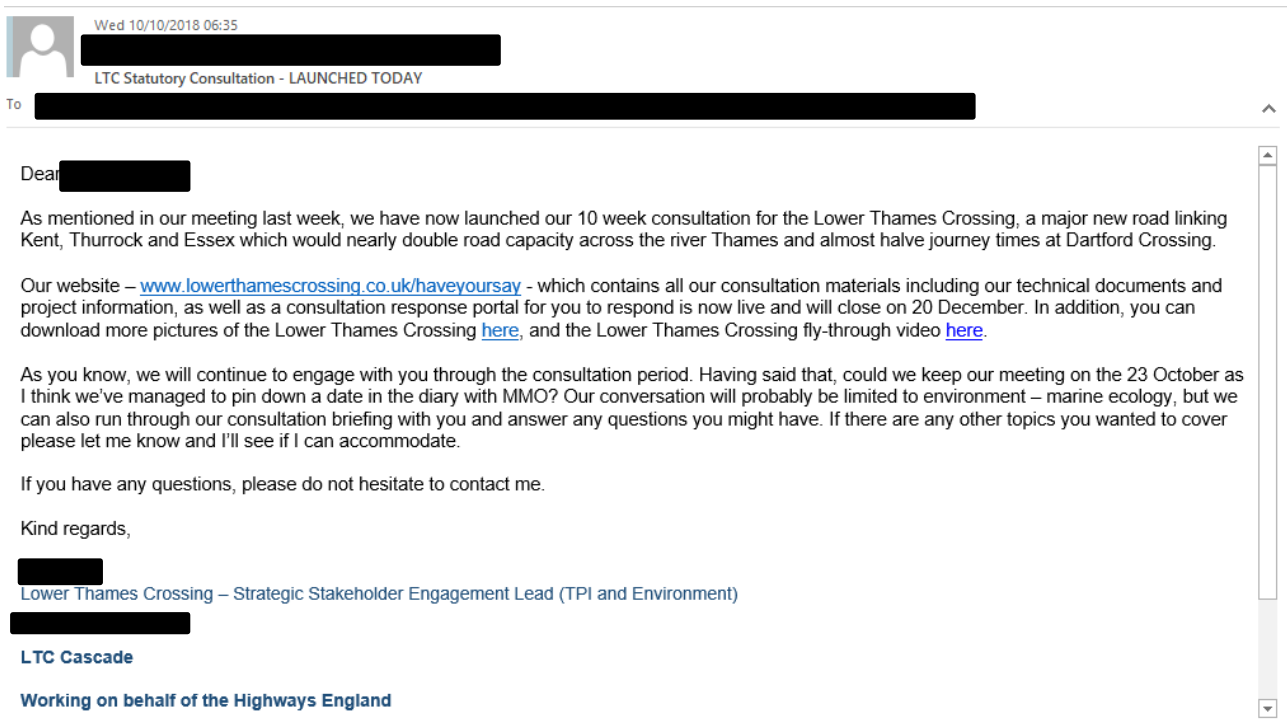
**Table O.3 Additional environmental and heritage consultees (non-prescribed)**

<b>Authority</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinements consultation</b>
Kent Wildlife Trust	Y	Y	Y	Y	Y
Essex Wildlife Trust	Y	Y	Y	Y	Y
Forestry England	Y	Y	Y	Y	Y
Buglife	Y	Y	Y	Y	Y
Bumblebee Conservation Trust	Y	Y	Y	Y	Y
Woodland Trust	Y	Y	Y	Y	Y
RSPB	Y	Y	Y	Y	Y
CPRE Kent	Y	Y	Y	Y	Y
CPRE Essex	Y	Y	Y	Y	Y
Essex Field Club	N	Y	Y	Y	N
National Trust	N	Y	Y	Y	Y
Shorne Woods Country Park	N	Y	Y	Y	Y
English Heritage Trust	Y	N	N	N	N
* Open Spaces Society	N	N	N	Y	Y
**Plantlife	N	N	N	N	Y
*The Open Spaces Society	N	N	N	Y	Y
*West Tilbury Commons Conservators	N	N	N	Y	Y

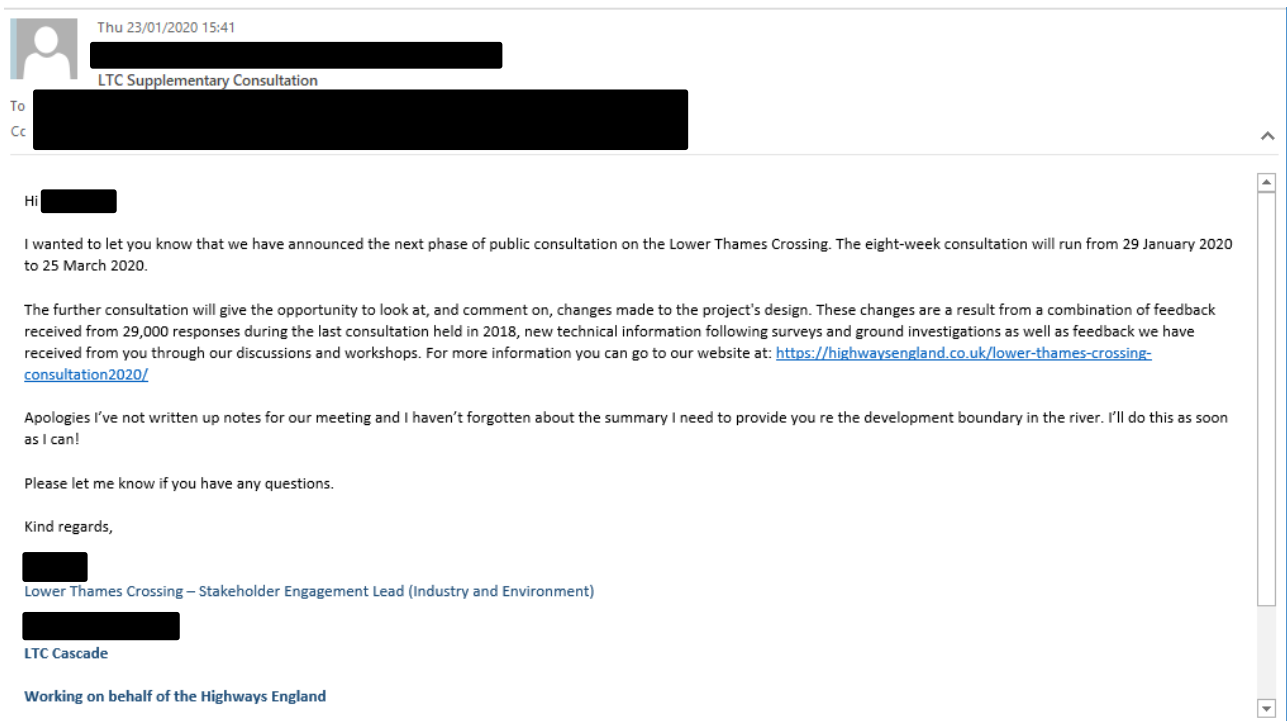
*\*new consultee for Community Impacts Consultation*

*\*\*new consultee for Local Refinement Consultation*


### Plate O.16 Email template sent to additional consultee bodies/groups about the start of the Statutory Consultation, 10 October 2018




### Plate O.17 Email template sent to additional consultee bodies/groups about the start of the Supplementary Consultation, 23 January 2020



## Plate O.18 Email template sent to additional consultee bodies/groups about the start of the Design Refinement Consultation, 14 July 2020

 Tue 14/07/2020 08:54  
[Redacted]  
Design Refinement Consultation (D-Con) Launch

To: [Redacted]  
Cc: [Redacted]

 Media Release - LTC Design Refinements Consultation.docx  
2 MB

Good morning all,

The **consultation on design refinements** to the Lower Thames Crossing is now **open, until 23.59 on 12 August 2020**. We attach the media release for your information.

We are proposing a number of refinements to the design of the project following feedback received from earlier consultations, discussions with local stakeholders, ongoing design development and new technical data.

Your feedback is vital in shaping the scheme and will help us develop our Development Consent Order application (DCO).

**Find out more**  
**Online consultation**  
Our proposals are available to view on our dedicated [consultation website](#) until 23.59 on 12 August 2020.

You will be able visit our online exhibition, where you can explore an interactive map, watch videos explaining the proposals, as well as download the consultation documents.

If you do not have access to the internet or are experiencing problems downloading the consultation materials, we can send one printed copy of the guide to consultation, a response form and Freepost return envelope, maps, and other documents directly to your home. You can request materials here, by calling 0300 123 5000 or emailing us at [info@lowerthamescrossing.co.uk](mailto:info@lowerthamescrossing.co.uk)

**Deposit locations and Information points**  
Owing to the restrictions in place due to the Coronavirus, many libraries and civic centres have limited capacity to deposit copies of our consultation materials for you to review and take away. We are working closely with venues in your area to provide them with copies of our consultation material in a safe way. The venues that will host our materials from the 14th July are:

**Deposit locations** – reference copies of all consultation documents available to review, and copies of the guide to consultation, large scale maps, response form and Freepost envelope to take away:

- Rochester Library

**Information points** - copies of the guide to consultation, large scale maps, response form and Freepost envelope to take away:

- Belhus Library
- Grays Library
- Brentwood Library
- Corringham Library
- East Tilbury Post Office

More venues might become available during the consultation period. Please check our website for updates.

**Telephone Surgery**  
We have now launched our telephone call back service where a member of the project team who will answer your questions on the proposed changes. Anyone can [book an appointment here](#) or by calling 0300 123 5000 (calls to us will be charged at a local rate, call backs will be free of charge). Call backs will be made Monday to Friday, 12pm to 7pm, until 12 August 2020.

**Webinars**  
We are hosting four webinars – two focussed on changes north of the river and two for changes south of the river. These webinars are open to all members of the public. The project team will talk you through the proposed refinements and attendees will be able to post questions to the designers. You can register for the webinars [on our consultation website](#).

**South of the River:**

- 20 July, starting 7pm
- 30 July, starting 7pm

**North of the River:**

- 21 July, starting 7pm
- 29 July, starting 7pm

**How to have your say**  
You can submit a response by using one of the methods below. Please note, we cannot guarantee that responses sent by any other means will be considered.

**Online response form**  
Fill in the [online response form](#)

**Freepost**  
Post your response form or comments to:  
FREEPOST LTC CONSULTATION  
(the Freepost address is the only text needed on the envelope and no stamp is required.)

**Email**  
Email your comments to [Redacted]

**Telephone**  
To book an appointment to speak to someone who can help you fill out a form over the phone, please call us on 0300 123 5000.

Kind regards,

## Plate O.19 Email template sent to additional consultee bodies/groups about the start of the Community Impacts Consultation, 14 July 2021

**From:** [REDACTED]  
**Sent:** 14 July 2021 11:54  
**To:** [REDACTED]  
**Subject:** LTC Community Impacts Consultation now live

**Community impacts consultation - open until 23.59 on 8 September 2021**

Dear [REDACTED],

We have now launched the Lower Thames Crossing Community Impacts Consultation. The consultation will run for 8 weeks, starting from today and closing at 11:59pm on 8 September.

We're using a range of digital and more traditional engagement tools so that you and other members of the community can find out more and have your say on the proposals. These include:

- An **online exhibition**, including an interactive [online map](#), and [video flythrough](#)
- **All our consultation documents**, including [operations](#) and [construction](#) updates, [local ward-level summaries](#) and a [You Said, We Did](#) document, explaining how the project has evolved following earlier consultations
- [Webinars](#)
- A [telephone surgery](#)
- [Home delivery of our printed materials](#)
- [In person consultation events](#)
- Printed materials available at [deposit locations and information points](#)
- An online [response form](#), email, Freepost and telephone response service to submit your feedback

You can find all this information in detail on our website [www.highwaysengland.co.uk/ltcconsultation](http://www.highwaysengland.co.uk/ltcconsultation)

We look forward to receiving your feedback. We plan to submit our DCO application later this year, we will include a Consultation Report that explains how we have listened to feedback received from all our consultations (including this one), and how it has informed our proposals.

Please let me know if you have any questions.

Kind regards,

[REDACTED]

[REDACTED]

Lower Thames Crossing – Stakeholder Engagement

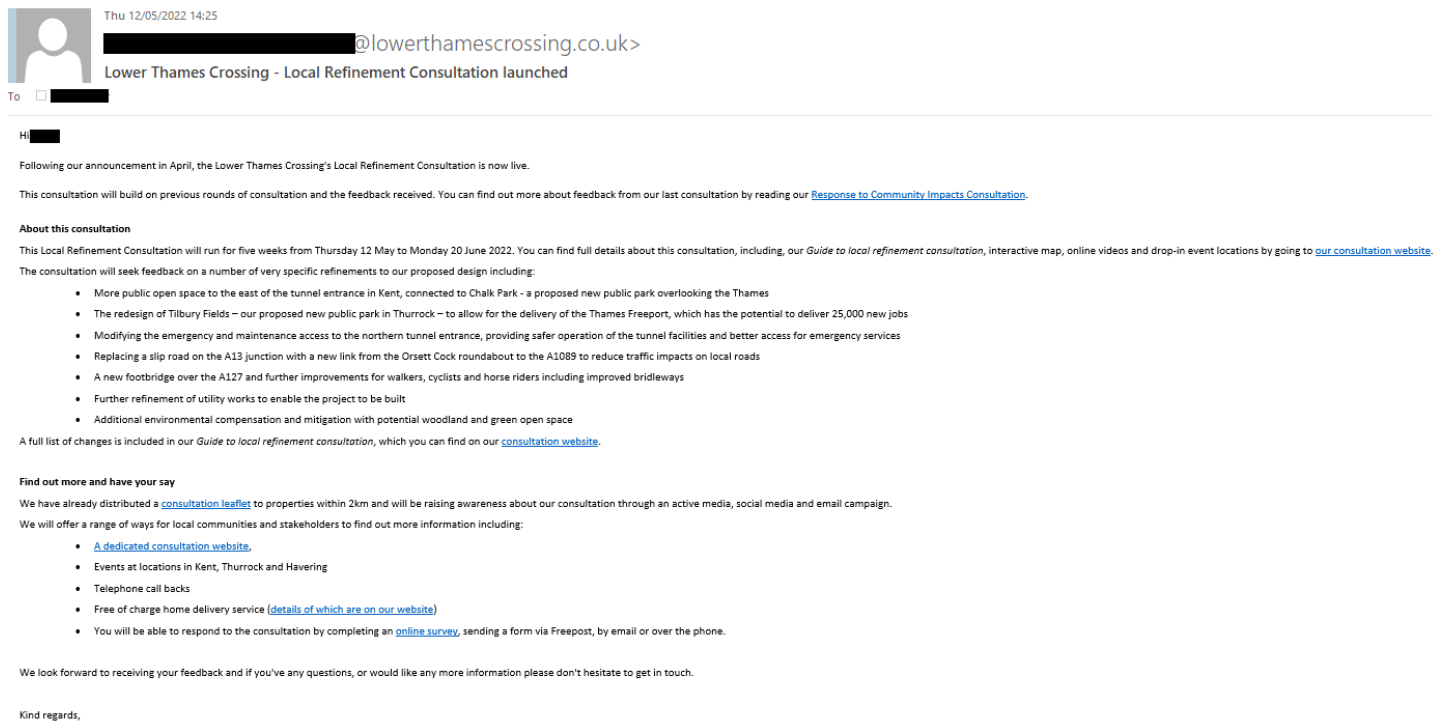
[REDACTED]

Highways England Customer Contact Centre:  
0300 123 5000

[www.highwaysengland.co.uk](http://www.highwaysengland.co.uk)



## Plate O.20 Email template sent to additional consultee bodies/groups about the start of the Local Refinement Consultation, 12 May 2022



## O.4 Businesses

O.4.1 Key businesses and business representative organisations that the Applicant has a close working relationship as shown in Table O.4 were sent emails on the 10 October 2018 to notify them of the start of Statutory Consultation. By sending information to these organisations, the Applicant was able to reach their respective networks of smaller businesses. They were also sent emails on 23 January 2020, 14 July 2020, 22 June 2021, 24 June 2021 and 12 May 2022 notifying them of the start of the Supplementary, Design Refinement, Community Impacts and Local Refinement Consultations. Copies of the emails are included in Plate O.21 to Plate O.26 below.

O.4.2 In addition, many other businesses and organisations were contacted as part of the wider notification campaign described in Chapters 4 and 5 of the Consultation Report. These are listed in Table O.5.

**Table O.4 Key businesses**

<b>Business / Organisation</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinement consultation</b>
Bluewater Shopping Centre	Y	Y	Y	Y	Y
DP World London Gateway	Y	Y	Y	Y	Y
British Chambers of Commerce	Y	Y	Y	Y	Y
Ebbsfleet Development Corporation	Y	Y	Y	Y	Y
Essex Chambers of Commerce	Y	Y	Y	Y	Y
Essex Developers Group	N	N	N	N	Y
Federation of Small Businesses	Y	Y	Y	Y	Y
Freight Transport Association (now called Logistics UK)	Y	Y	Y	Y	Y
Institution of Civil Engineers	Y	Y	Y	N	Y
Intu Lakeside	Y	Y	Y	Y	N
Kent and Medway Economic Partnership	Y	Y	Y	Y	Y
Kent Developers Group	Y	Y	Y	Y	Y
Kent Invicta Chamber of Commerce	Y	Y	Y	Y	Y
London Resort Company Holdings	Y	Y	Y	Y	Y
Opportunity South Essex	Y	Y	Y	Y	Y
Port of Dover	Y	Y	Y	Y	Y
Road Haulage Association	Y	Y	Y	Y	Y

<b>Business / Organisation</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinement consultation</b>
South East Local Enterprise Partnership	Y	Y	Y	Y	Y
Thames Enterprise Park	Y	Y	Y	Y	N
Thames Estuary Growth Board	Not established	Y	Y	Y	Y
Thames Gateway Kent Partnership	Y	Y	Y	Y	N

**Table O.5 Additional business stakeholders**

<b>Business / Organisation</b>	<b>Statutory consultation</b>
Confederation of British Industry	Y
Institute of Directors	Y
National Infrastructure Commission	Y
Arriva Buses	Y
Automobile Association	Y
British Ports Association	Y
Eurotunnel	Y
London Southend Airport / Stobart Group	Y
London Thamesport	Y
Navigator Terminals	Y
P&O Ferries	Y
Port of Calais Boulogne	Y
Port of Sheerness (Peel Ports)	Y
RAC Foundation	Y
Stansted Airport	Y
UK Major Ports Group	Y
Basildon Business Board	Y
Chelmsford Business Board	Y
Essex Business Board	Y
Invest Essex	Y
North Kent Economic Development Group	Y
Rochford Business Partnership	Y

<b>Business / Organisation</b>	<b>Statutory consultation</b>
Southend Business Partnership	Y
Thames Estuary Partnership (TEP)	Y
Thurrock Business Board	Y
Transport for the South East (TfSE)	Y
Ashford Designer Outlets	Y
Baltic Distribution	Y
Berkeley Homes	Y
Biddenden Vineyards	Y
Brachers LLP	Y
Chef's Choice	Y
DHA Planning	Y
Erith Group	Y
Finishing Line	Y
George Thompson Ltd	Y
Industrial Metal Services	Y
Jenner Group	Y
Maritime Skills Academy	Y
MHA MacIntyre Hudson	Y
MJ Allen Group	Y
One to One	Y
Practical HR	Y
Stockvale	Y

### **Plate O.21 Email sent to businesses about the start of Statutory Consultation, 10 October 2018**

**From:** Sarah Gardner <[Sarah.Gardner@lowerthamescrossing.co.uk](mailto:Sarah.Gardner@lowerthamescrossing.co.uk)>  
**Date:** Wednesday, 10 October 2018 at 06:56  
**To:** Alison Parmar <[Alison.Parmar@fsb.org.uk](mailto:Alison.Parmar@fsb.org.uk)>  
**Subject:** Lower Thames Crossing consultation launches today

Hi [REDACTED]

As you are aware, our ten week consultation has launched today and will close on 20 December. For your background, I've attached a copy of the Highways England press release that was embargoed until 00.01 this morning.

Our website - [www.lowerthamescrossing.co.uk/haveyoursay](http://www.lowerthamescrossing.co.uk/haveyoursay) - which contains all our consultation materials and project information as well as a consultation response portal for people to 'have their say' is now live. In addition, you can download more pictures of the Lower Thames Crossing [here](#), and the Lower Thames Crossing fly-through video [here](#).

Needless to say, any support you can give us in helping to push this message out (far and wide) through your channels would be greatly appreciated, not just today but in the weeks to come. Please do let me know if I can send you anything else to help get the 'have your say' message out there.

In the meantime, please let me know if you have any questions.

Kindest regards,  
 [REDACTED]

## Plate O.22 Email sent to businesses about the start of Supplementary Consultation, 23 January 2020

From: [REDACTED]  
Date: Thursday, 23 January 2020 at 10:12  
To: [REDACTED]  
Cc: [REDACTED]  
Subject: Lower Thames Crossing consultation starts next week

Hi [REDACTED]

Dominic and I are looking forward to seeing you next Thursday 30 January at 1.30pm to brief you on this, but I wanted to send some information across now, since we are publicly announcing the next round of consultation for the Lower Thames Crossing project today.

This next round of consultation will run for eight weeks from Wednesday 29 January to Wednesday 25 March 2020. The consultation will give everyone the opportunity to look at, and comment on, changes made to the design of the project, before we submit our Development Consent Order (DCO) application later this year.

These changes have been made following a combination of feedback received from the 29,000 responses during the last consultation held in 2018, as well as new technical information following surveys and ground investigations.

Please see below the consultation events we have coming up in Kent, if you wanted to promote these to your members on your channels?

All of the consultation materials will go live on the [consultation website](#) on Wednesday 29 January (and a holding page will be live on the website very shortly). Please don't hesitate to call me if you have any questions, or would like to discuss over the phone ahead of our meeting next week.

Kindest regards,  
[REDACTED]

## Plate O.23 Email sent to businesses about the start of the Design Refinement Consultation, 14 July 2020

Tue 14/07/2020 11:05  
[REDACTED]  
LTC Design Refinement Consultation (D-Con) Launch

To [REDACTED]

 Media Release - LTC Design Refinements Consultation.docx  
2 MB

Hi [REDACTED]

Thank you for your note recently Richard.

Following recent emails, I just wanted to let you know that the **LTC Design Refinement Consultation is now open**, and will run until 23.59 on 12 August 2020. All feedback is vital in shaping the scheme and will help us develop our application for a Development Consent Order (DCO).

Please see below the different ways anyone can get involved and respond to the consultation:

### Online consultation

- Our proposals are available to view on our [dedicated consultation website](#) until 23.59 on 12 August 2020. You can also visit our [online exhibition](#), where you can explore an interactive map, watch videos explaining the proposals, and also download the consultation documents.

### Home delivery

- For any community members who don't have access to the internet or are experiencing problems downloading the consultation materials, we can send hard copy consultation materials directly to their homes. Anyone can [request materials here](#), or by calling 0300 123 5000, or by emailing us at [info@lowerthamescrossing.co.uk](mailto:info@lowerthamescrossing.co.uk).

### Telephone surgery

- We've now launched our telephone call back service where a member of the project team who will answer questions on the proposed changes. Anyone can [book an appointment here](#) or by calling 0300 123 5000 (calls to us will be charged at a local rate, and call backs will be free of charge). Call backs will be made Monday to Friday, 12pm to 7pm, until 12 August 2020.

### Webinars

- We are also hosting four webinars – two focussed on changes north of the river and two for changes south of the river. These webinars are open to all members of the public. The project team will talk through the proposed refinements and attendees will be able to post questions to the designers. Anyone can register for the webinars via [our consultation website](#).

- South of the River:
- 20 July, starting 7pm
  - 30 July, starting 7pm

- North of the River:
- 21 July, starting 7pm
  - 29 July, starting 7pm

**How to have your say**

Anyone can submit a response by using one of the methods below. Please note, we cannot guarantee that responses sent by other means will be considered.

- **Online response form:** Fill in the [online response form](#).
- **Freepost:** Post your response form or a letter to the following address, no stamp required: FREEPOST LTC CONSULTATION
- **Email:** Email your comments to: [LTC\\_CONSULTATION@TRAVERSE.LTD](mailto:LTC_CONSULTATION@TRAVERSE.LTD)
- **Telephone:** Anyone can also book an appointment to speak to someone who can help them fill out a form over the phone, by calling us on 0300 123 5000.

If you have any questions, please do let me know.

Best

[Redacted signature]

## Plate O.24 Email (1) sent to businesses/representative groups about the start of the Community Impacts Consultation, 22 June 2021

**From:** [Redacted]  
**Sent:** 22 June 2021 17:08  
**To:** [Redacted]  
**Cc:** [Redacted]  
**Subject:** LTC Public Consultation Announcement

Hi [Redacted],

I'm just emailing to let you know that tomorrow we will be formally announcing the launch of our consultation and the new road opening date.

I have highlighted the key messages below:

This Community Impacts Consultation will give people the opportunity to review and comment on Highways England's plans to build and operate the Lower Thames Crossing, and how it proposes to reduce its impact on the local community and environment.

Topics include changes to traffic, air quality, noise and vibration, as well as the impact of the new crossing on the environment and landscape. The consultation will also include some changes made to the project since the previous consultation in 2020. The eight-week consultation will run from Wednesday 14 July to 23:59 on Wednesday 8 September 2021.

Due to the ongoing Covid-19 pandemic the project is providing a range of ways to access information including a dedicated consultation website, webinars and a telephone service.

If government guidance permits the project will also host a series of in-person events at locations along the proposed route. A range of documents will be also published alongside new visualisations and video flythroughs giving an overview of the route before, during and after it is built.

Highways England plans to submit a new application later this year to restart the 18 month (approx) consent process. If given the green light, construction is expected to start in 2024 and take around six years, leading to a revised road opening date between 2029 and 2030.

Please feel free to share this news with your networks following the announcement tomorrow and let me know if you have any questions.

Many thanks,

[Redacted]  
[Redacted] Business Engagement,  
External Affairs, Lower Thames Crossing  
Tel: [Redacted]

Highways England Customer  
Contact Centre 0300 123 5000  
[www.highwaysengland.co.uk](http://www.highwaysengland.co.uk)

## Plate O.25 Email (2) sent to businesses/representative organisations about the start of the Community Impacts Consultation, 24 June 2021

**From:** [REDACTED]  
**Sent:** 24 June 2021 11:26  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** LTC Public Consultation Announcement

Hi [REDACTED],

I'm emailing to let you know that yesterday we [announced](#) the details of a new round of public consultation on the Lower Thames Crossing. The eight-week consultation will run from Wednesday 14 July to 23:59 on Wednesday 8 September 2021.

I have highlighted the key messages below:

This Community Impacts Consultation will give people the opportunity to review and comment on Highways England's plans to build and operate the Lower Thames Crossing, and how it proposes to reduce its impact on the local community and environment.

Topics include changes to traffic, air quality, noise and vibration, as well as the impact of the new crossing on the environment and landscape. The consultation will also include some changes made to the project since the previous consultation in 2020. Due to the ongoing Covid-19 pandemic the project is providing a range of ways to access information including a dedicated consultation website, webinars and a telephone service.

If government guidance permits the project will also host a series of in-person events at locations along the proposed route. A range of documents will be also published alongside new visualisations and video flythroughs giving an overview of the route before, during and after it is built.

Highways England plans to submit a new application later this year to restart the 18 month (approx) consent process. If given the green light, construction is expected to start in 2024 and take around six years, leading to a revised road opening date between 2029 and 2030.

Please feel free to share this news with your network and let me know if you have any questions.

Many thanks,

[REDACTED]  
[REDACTED] Business Engagement,  
External Affairs, Lower Thames Crossing  
Tel: [REDACTED]

Highways England Customer  
Contact Centre 0300 123 5000  
[www.highwaysengland.co.uk](http://www.highwaysengland.co.uk)

[REDACTED]

**Plate O.26 Email sent to businesses/representative organisations about the start of the Local Refinement Consultation, 12 May 2022**

**From:** [REDACTED]@lowerthamescrossing.co.uk>  
**Date:** Thursday, 12 May 2022  
**To:** [REDACTED] >  
**Subject:** LTC Procurement and Consultation Update

Hi X

Further to my email below, we have today (12<sup>th</sup> May) launched our new consultation on some localised changes to the project before we submit our DCO application later this year.

The proposed changes include:

- changes to the design of Tilbury Fields (a new public park on the north bank of the Thames) to make space for the planned Thames Freeport
- more public open space to the east of the tunnel entrance in Kent, connected to Chalk Park – the proposed new public park overlooking the Thames
- replacing an existing slip road with a new link from the Orsett Cock roundabout to the A1089 to reduce traffic impacts on some local roads
- a new footbridge over the A127 and further improvements for walkers, cyclists and horse riders including better bridleway connections around the A2 junction and the A226
- further improvements to our landscaping proposals
- further refinement of utility works to enable the project to be built
- refinements to the Order Limits, the land needed to build and operate the new road, as a result of proposed changes
- additional environmental compensation and mitigation

Further information is available on our [dedicated consultation website](#) or alternatively, please feel free to send me an email.

Best,

[REDACTED]  
[REDACTED] Business Engagement,  
External Affairs, Lower Thames Crossing  
Tel: [REDACTED]

**National Highways Customer  
Contact Centre 0300 123 5000**  
[www.highwaysengland.co.uk](http://www.highwaysengland.co.uk)



## O.5 Engagement with community groups

- O.5.1 The Applicant carried out research to identify and make contact with parish councils and local community groups that might wish to take part in consultation on the Project proposals, as shown in Table O.6. These groups were sent emails on 10 October 2018 to notify them of the start of Statutory Consultation. They were also sent emails on the 29 January 2020 and 14 July 2020 notifying them about the start of the Supplementary and Design Refinement Consultations respectively and on 14 July 2021 and 12 May 2022 about the Community Impacts and Local Refinement Consultations respectively. Copies of the emails are included in Plate O.27 to Plate O.31 below.
- O.5.2 In addition to emails, the Applicant engaged with community groups through telephone calls, public information events, meetings and the mobile information centre to raise awareness of the consultations.

**Table O.6 Community groups**

Community Group	Statutory consultation	Supplementary consultation	Design Refinement consultation	Community Impacts consultation	Local Refinement consultations
African Caribbean Forum Kent	Y	N	N	N	N
Cee4Bee	N	N	Y	N	N
Thurrock African Group	N	N	Y	N	N
Thurrock Asian Association	N	N	Y	Y	N
Havering Asian Social & Welfare Association	N	N	Y	N	N
Thurrock Diversity Network	N	N	Y	N	N
Thurrock Mind	N	N	Y	Y	Y
Carers First	N	N	Y	N	N
Trans-Vol	N	N	Y	N	N
Sugarloaf Riding for the Disabled	N	N	Y	N	N
Gravesend and District Mencap Society	N	N	Y	N	N
Satash Community Care	N	N	Y	N	N

<b>Community Group</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinements consultation</b>
Thurrock Local Access Forum	N	Y	Y	Y	Y
St Luke's Hospice	N	Y	N	N	N
Essex Ramblers	N	Y	Y	Y	Y
Kent Advanced Drivers	N	N	Y	Y	Y
The University of the Third Age (U3A)	N	N	Y	Y	Y
Disabled Motoring	N	Y	N	N	N
Guru Nanak Darbar Gurdwara	Y	Y	N	N	Y
Hi Kent	Y	Y	Y	Y	Y
Disability Inclusion Society	N	Y	Y	N	N
Disabled Persons Transport Advisory Committee	N	Y	Y	N	N
Havering Association for People with Disabilities	N	Y	Y	Y	Y
Roads for All	N	N	Y	N	N
Deaf Residents in Thurrock	N	N	Y	N	N
Medway Interfaith Action	Y	N	N	N	N
North Kent Mind	N	N	Y	N	N
Gammon Field Travellers site	Y	Y	Y	Y	Y
Chalk Church	Y	Y	Y	Y	Y
Access Brentwood	N	N	N	Y	Y
Newbury Signs	N	N	N	Y	Y
Kent Association for the Blind	N	N	N	Y	Y
Essex Local Offer	N	N	N	Y	N

<b>Community Group</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinements consultation</b>
Essex Family Forum	N	N	N	Y	N
Thurrock Coalition	N	N	N	Y	Y
Thurrock Centre for Independent Living	N	N	N	Y	Y
Thurrock Lifestyle Solutions	N	N	N	Y	Y
New Opportunities Group	N	N	N	Y	N
Brentwood Access Group	N	N	N	Y	Y
British Deaf Association	N	N	N	Y	Y
Gravesham Rotary Club	N	N	N	Y	Y
Thurrock CVS	N	N	N	Y	Y
Essex Victims Support	N	N	N	Y	N
East Tilbury Library	N	N	N	Y	Y
Thurrock Community Hubs	N	N	N	Y	N
S.S.A.F.A.	N	N	N	Y	N
Ex British Gurkhas & Veterans & Elderly & Dependents Group	N	N	N	Y	N
Thurrock District Scout Council	N	N	N	Y	N
Grays Thurrock Carers	N	N	N	Y	N
Thurrock Over Fifties Forum	N	N	N	Y	N
Mardyke Valley Rotary Club	N	N	N	Y	N
Thurrock Scouts	N	N	N	Y	N

<b>Community Group</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinements consultation</b>
TCVS/Ngage	N	N	N	Y	N
D.I.A.L. South Essex	N	N	N	Y	N
Thurrock Christian Fellowship	N	N	N	Y	N
Friend of Langdon Hills Country Park F.O.L.H.	N	N	N	Y	N
South East Essex Rape & Incest Crisis Centre SERRIC	N	N	N	Y	N
Royal Association for Deaf People	N	N	N	Y	N
Quarry Hill PTA	N	N	N	Y	N
Thurrock Deaf Youth Club	N	N	N	Y	N
Change4life	N	N	N	Y	N
Grays Thurrock Rotary Club	N	N	N	Y	Y
Sikh Community	N	N	N	Y	Y
Thurrock Choral Society	N	N	N	Y	N
Essex Association of Boys Club	N	N	N	Y	N
Essex Boys & Girls Clubs	N	N	N	Y	N
Thurrock Play Network	N	N	N	Y	N
W 4 W Essex	N	N	N	Y	N
Thurrock Lifestyle Solutions	N	N	N	Y	N
Open Door	N	N	N	Y	N
Brandon Groves Community Club	N	N	N	Y	N
Horndon on the Hill Society	N	N	N	Y	N

<b>Community Group</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinement consultation</b>
Friends of Horndon PTA	N	N	N	Y	N
The Martial Academy	N	N	N	Y	N
Thurrock Harriers	N	N	N	Y	N
East Thurrock Community Association	N	N	N	Y	N
Thurrock Christian Fellowship	N	N	N	Y	N
Frost Estate Community Association	N	N	N	Y	N
Hillside Scout Group	N	N	N	Y	N
Blackshots Greens Liaison Group	N	N	N	Y	N
Thurrock Play Network	N	N	N	Y	N
St Michaels Church	N	N	N	Y	N
Community Church Chadwell	N	N	N	Y	N
1st Corringham Scout Group	N	N	N	Y	N
Friends of Hardie Park	N	N	N	Y	N
Lightship Café	N	N	N	Y	N
One Community Development Trust	N	N	N	Y	N
Princes Foundation	N	N	N	Y	N
Stifford Parish Hall	N	N	N	Y	N
United Benefice of Corringham & Fobbing; St. John the Evangelist	N	N	N	Y	N

<b>Community Group</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinements consultation</b>
St. Thomas of Canterbury Grays Parish	N	N	N	Y	N
Grays Salvation Army	N	N	N	Y	N
St. Clements Church	N	N	N	Y	N
Church of his Presence	N	N	N	Y	N
Destiny Chapel	N	N	N	Y	N
NASFAT	N	N	N	Y	N
St. Margaret's Parish Church	N	N	N	Y	N
Holy Cross Church	N	N	N	Y	N
St John the Evangelist, Grays North	N	N	N	Y	N
Thurrock Foodbank	N	N	N	Y	Y
Proximity Church	N	N	N	Y	N
Acorns Community Hub	N	N	N	Y	N
Purfleet Community Hub	N	N	N	Y	N
Far East Veterans Association	N	N	N	Y	N
Royal British Legion: Grays Branch	N	N	N	Y	N
Royal British Legion	N	N	N	Y	N
Tilbury Community Hub	N	N	N	Y	N
Shorne Parish Council	Y	Y	Y	Y	Y
Cobham Parish Council	Y	Y	Y	Y	Y

<b>Community Group</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinement consultation</b>
Higham Parish Council	Y	Y	Y	Y	Y
Cuxton Parish Council	Y	Y	Y	Y	Y
Luddesdown Parish Council	Y	Y	Y	Y	Y
Meopham Parish Council	Y	Y	Y	Y	Y
Vigo Parish Council	Y	N	N	N	N
West Horndon Parish Council	Y	N	N	N	N
Stone Parish Council	Y	N	N	N	N
Aveley Forum	Y	Y	Y	Y	Y
Belhus & South Ockendon Community Forum	Y	Y	Y	Y	Y
Bulphan Village Community Forum	Y	Y	Y	Y	Y
Chadwell St Mary Community Forum	Y	Y	Y	Y	Y
Orsett Community Forum	Y	Y	Y	Y	Y
Corringham, Fobbing & Homesteads Community Forum	Y	Y	Y	Y	Y
Little Thurrock Community Forum	Y	Y	Y	Y	Y
Orchards Forum	Y	Y	Y	Y	Y
Purfleet-on-Thames Community Forum	Y	Y	Y	Y	Y
Stanford-Le-Hope Forum	Y	Y	Y	Y	Y
Thames Crossing Action Group	Y	Y	Y	Y	Y

<b>Community Group</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinement consultation</b>
Lower Thames Crossing Action Group	Y	N	N	N	N
Thameside Forum	Y	Y	Y	Y	Y
The Horndon Society/Community Forum	Y	Y	Y	Y	Y
Tilbury Community Forum	Y	Y	Y	Y	Y
West & East Tilbury & Linford Community Forum	Y	Y	Y	Y	Y
West Thurrock & South Stifford Community Forum	Y	Y	Y	Y	Y
Gravesham Youth Council	N	Y	Y	Y	N
Thames Chase Community Forest	Y	Y	Y	Y	Y
British Horse Society North	Y	Y	Y	Y	Y
British Horse Society South	Y	Y	Y	Y	Y
Essex Bridleway Association	Y	Y	Y	N	Y
Dartford and Gravesend Ramblers	Y	Y	Y	Y	Y
Kent Countryside Access Forum	N	Y	Y	Y	Y
Cycling UK	N	Y	Y	Y	Y
Dartford and Gravesham Cycling Forum	Y	Y	Y	Y	Y
Havering Cyclists	N	Y	Y	Y	Y
Gravesend Crematorium	Y	N	N	N	N
Thames Medway Canal Association	Y	Y	Y	N	N



<b>Community Group</b>	<b>Statutory consultation</b>	<b>Supplementary consultation</b>	<b>Design Refinement consultation</b>	<b>Community Impacts consultation</b>	<b>Local Refinement consultation</b>
Beacon Hill Post 16	N	Y	Y	Y	Y
Benyon Primary School	N	Y	Y	Y	Y
Cobham Hall Independent School	N	Y	Y	Y	Y
Cobham Primary School	N	Y	Y	Y	Y
Deneholm Primary School	N	Y	Y	N	Y
East Tilbury Primary School and Nursery	N	Y	Y	Y	Y
Herringham Primary Academy	N	Y	Y	Y	Y
Lansdowne Primary Academy	N	Y	Y	Y	Y
Orsett Heath Academy	N	Y	Y	Y	Y
Orsett Church of England Primary School	N	Y	Y	Y	Y
Riverview Junior School (& Infant)	N	Y	Y	Y	Y
Singlewell Primary School	N	Y	Y	Y	Y
St Mary's Catholic Primary School	N	Y	Y	Y	Y
Thamesview School	N	Y	Y	Y	Y
Treetops School	N	Y	Y	Y	Y
William Edwards School	N	Y	Y	Y	Y
Stifford Clays Primary School	N	Y	N	N	Y
Olive Ap Academy - Thurrock	N	Y	N	N	Y

Community Group	Statutory consultation	Supplementary consultation	Design Refinement consultation	Community Impacts consultation	Local Refinements consultation
Shorne Church of England Primary School	N	Y	N	N	Y
Bligh Primary School	N	Y	N	N	Y
Woodside Academy	N	Y	N	N	Y
The Gateway Primary Free School	N	Y	N	N	Y
Tilbury Pioneer Academy	N	Y	N	N	Y
Bonnygate Primary School	N	Y	N	N	Y
Little Thurrock Primary School	N	Y	N	N	Y
Westcourt Primary School	N	Y	N	N	Y
Whitehill Primary School	N	Y	N	N	Y
Woodlands School	N	Y	N	Y	Y
The James Oglethorpe Primary School	N	Y	N	N	Y
Tymberwood Academy	N	Y	Y	Y	Y
Chadwell St Mary Primary School	N	Y	Y	Y	Y
Engayne Primary School	N	Y	N	N	Y
The Hathaway Academy	N	Y	N	N	N
Dartford Bridge Community Primary School	N	Y	N	N	Y
Hall Mead School	N	Y	N	N	Y
Ursuline Preparatory School	N	Y	N	N	Y

Community Group	Statutory consultation	Supplementary consultation	Design Refinement consultation	Community Impacts consultation	Local Refinement consultations
Gads Hill	N	N	N	Y	Y
The Gr@nd Gravesend	N	N	N	Y	N
The Gateway Academy	N	N	N	Y	Y
South Essex College	N	N	N	Y	Y
North Kent College	N	N	N	Y	Y
New City College	N	N	N	Y	Y
USP College	N	N	N	Y	Y
Orsett Minor Injuries Unit	N	N	N	Y	N
Southfleet Parish Council	N	N	N	Y	N

### Plate O.27 Email sent to community and hard to reach groups about the start of Statutory Consultation, 10 October 2018

The Lower Thames Crossing consultation has launched



Dear [Redacted]

As you may be aware, the Lower Thames Crossing's 10-week consultation has launched today and will close on 20 December. For your background I have attached a copy of the Highways England press release that was embargoed until 00.01 this morning. Our website – [www.lowerthamescrossing.co.uk/haveyoursay](http://www.lowerthamescrossing.co.uk/haveyoursay) - which contains all our consultation materials and project information as well as a consultation response portal for people to 'have their say' – is now live. In addition, you can download more pictures of the Lower Thames Crossing [here](#), and the Lower Thames Crossing fly-through video [here](#).

- Changes to the proposals in Gravesend since our last release include:
- Extending the tunnel around 600m further south, bringing it south of the A226
  - Reconfiguring the A2 junction
  - Widening of the A2 between the proposed LTC junction and junction 1 of the M2

We would be grateful if you could use the channels that you have available to you to help raise awareness about the consultation to as many people as possible during the next ten weeks. I have also attached an image of the public information events which are taking place in Kent for promotional purposes. I hope that you will be able to attend some of our Public information events, please let me know if you have any questions.

Regards  
[Redacted Signature]

Working on behalf of  
Highways England  
Highways England Customer Contact Centre  
[Redacted]  
[www.highways.gov.uk](http://www.highways.gov.uk)

## Plate O.28 Email sent to community and hard to reach groups about the start of Supplementary Consultation, 29 January 2020

Wed 29/01/2020 09:03  
The Lower Thames Crossing supplementary consultation launched

To [REDACTED]

Supplementary\_Consultation\_2020\_press\_release.pdf  
1 MB

Good Morning [REDACTED]

As you are aware, our eight week supplementary consultation has launched today and will close on 25 March 2020. The purpose of supplementary consultation is to gather feedback on elements of the scheme that have changed significantly since the 2018 statutory consultation.

For your background I have attached a copy of the Highways England press release.

Please visit the supplementary consultation website at: [www.lowerthamescrossing.co.uk/consultation-2020](http://www.lowerthamescrossing.co.uk/consultation-2020) where you will find details of our proposed changes, consultation materials, and a list of our events. We will be holding eight public information events (PIEs) and our mobile information centre (MIC) will be visiting 12 locations where you will have the opportunity to meet the team and ask them questions.

I would be grateful if you could use the channels that you have available to you to help promote the consultation to as many people as possible during the next eight weeks.

I will be in touch again soon to arrange a meeting to discuss the changes and to answer any questions you have.

In the meantime, please do not hesitate to contact me if you have any queries.

Kind regards  
[REDACTED]

## Plate O.29 Email sent to community and hard to reach groups about the start of the Design Refinement Consultation, 14 July 2020

Tue 14/07/2020 09:47  
Lower Thames Crossing consultation now launched

To [REDACTED]

Good Morning [REDACTED]

The consultation on design refinements to the Lower Thames Crossing is now open, until 23.59 on 12 August 2020.

We are proposing a number of refinements to the design of the project following feedback received from earlier consultations, discussions with local stakeholders, ongoing design development and new technical data.

Your feedback is vital in shaping the scheme and will help us develop our application for a Development Consent Order (DCO).

I will be in touch again soon to discuss the refinements further and to arrange a meeting.

**Find out more**

**Online consultation**  
Our proposals are available to view on our dedicated [consultation website](#) until 23.59 on 12 August 2020.

You will be able visit our online exhibition, where you can explore an interactive map, watch videos explaining the proposals, as well as download the consultation documents.

**Home delivery**  
This service is available to all members of the public, who can [request materials here](#), by calling 0300 123 5000 or emailing us at [info@lowerthamescrossing.co.uk](mailto:info@lowerthamescrossing.co.uk).

**Telephone Surgery**  
We've now launched our telephone call back service where a member of the project team who will answer your questions on the proposed changes.

Anyone can [book an appointment here](#) or by calling [REDACTED] (calls to us will be charged at a local rate, call backs will be free of charge). Call backs will be made Monday to Friday, 12pm to 7pm, until 12 August 2020.

**Webinars**  
We are hosting four webinars – two focussed on changes north of the river and two for changes south of the river. These webinars are open to all members of the public. The project team will talk you through the proposed refinements and attendees will be able to post questions to the designers.

**South of the River:**

- 20 July, starting 7pm
- 30 July, starting 7pm

**North of the River:**

- 21 July, starting 7pm
- 29 July, starting 7pm

You can register for the webinars [on our consultation website](#).

**How to have your say**

You can submit a response by using one of the methods below. Please note, we cannot guarantee that responses sent by any other means will be considered.

**Online response form**  
Fill in the [online response form](#).

**Freepost**  
Post your response form or comments to:  
FREEPOST LTC CONSULTATION  
(The Freepost address is the only text needed on the envelope, and no stamp is required.)

**Email**  
Email your comments to [REDACTED]

**Telephone**  
To book an appointment to speak to someone who can help you fill out a form over the phone, please call us on 0300 123 5000.

Please use your channels to communicate this information to your contacts.

Kind regards  
[REDACTED]

## Plate O.30 Email sent to community groups about the start of Community Impacts Consultation, 14 July 2021

**From:** [REDACTED]  
**Sent:** 14 July 2021 08:16  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Lower Thames Crossing Community Impacts Consultation now live

Good morning [REDACTED]

Following my email of 23 June, we have now launched the Lower Thames Crossing Community Impacts consultation.

The consultation will run for 8 weeks, starting from today and closing at 11:59pm on 8 September.

Our full range of how to find out more and get involved is listed below – including links to our consultation materials, information about our events and how to give your feedback.

### How to find out more

#### Online exhibition

All consultation materials are available on our dedicated website. You can watch videos explaining the proposals, explore an interactive map, see new fly-throughs and visualisation images of the proposed route and download the consultation documents. Visit the website [here](#).

#### Webinars

We are holding a series of webinars where a member of the project team will explain our proposals in your area and give you the opportunity to ask any questions. These webinars will include live captioning and a British Sign Language interpreter. Visit our [website](#) for more information.

#### Telephone surgery

You can book a call back from a member of the project team to discuss any questions or provide comments on the proposals. To book an appointment from 14 July 2021, call us (weekdays between 9am and 5pm) or visit our [website](#).

#### Home delivery

For cost and environmental reasons, we encourage everyone to access the consultation materials online. However, if you have limited or no access to the internet you can ask for a printed copy to be delivered to your home free of charge. To request this:

- call us on 0300 123 5000
- email us at [info@lowerthamescrossing.co.uk](mailto:info@lowerthamescrossing.co.uk)
- visit our website: [www.highwaysengland.co.uk/ltconsultation](http://www.highwaysengland.co.uk/ltconsultation)

#### Consultation events

We have arranged a series of events, information centres and webinars to keep you fully informed. Please note, as government guidance is updated, access to these venues may change.

Please check our website [www.highwaysengland.co.uk/ltconsultation](http://www.highwaysengland.co.uk/ltconsultation) or call us on 0300 123 5000 for up-to-date information

#### Deposit locations

The consultation materials will be available to collect, and additional technical documents and maps will be available to review, at locations along the proposed route from 21 July 2021. Please note, as government guidance is updated, access to these locations may change. Visit our [website](#) for more information.

#### Information points

A selection of consultation materials will be available to collect from information points along the proposed route from 21 July 2021. Please note, as government guidance is updated, access to these locations may change. Visit our [website](#) for more information.

#### How to have your say

You can submit a response by using one of the methods below. Please note, we cannot guarantee that responses sent by any other means will be considered.

#### Online response form

Fill in the online response form at [www.highwaysengland.co.uk/ltconsultation](http://www.highwaysengland.co.uk/ltconsultation)

#### Freepost

Post your response form or comments to:

FREEPOST LTC CONSULTATION

(The Freepost address is the only text needed on the envelope, and no stamp is required.)

#### Email

Email your comments to: [LTC.CONSULTATION@TRAVERSE.LTD](mailto:LTC.CONSULTATION@TRAVERSE.LTD)

### Telephone

We are offering additional support to help you provide feedback over the phone. Call us on 0300 123 5000 (weekdays between 9am and 5pm) to book an appointment. Please be aware that appointments are not available every day.

Please use your channels to communicate this information to your contacts.

Kind regards

Lower Thames Crossing - Community Engagement

T: [REDACTED]

Working on behalf of  
Highways England

## Plate O.31 Email sent to community groups about the start of Local Refinement Consultation, 12 May 2022

Thu 12/05/2022 09:07

[REDACTED]@lowerthamescrossing.co.uk>

Lower Thames Crossing - Local Refinement Consultation launched

To [REDACTED]

---

Good morning [REDACTED]

Following our announcement in April, the Lower Thames Crossing's Local Refinement Consultation is now live.

This consultation will build on previous rounds of consultation and the feedback received. You can find out more about feedback from our last consultation by reading our [Response to Community Impacts Consultation](#).

**About this consultation**

This Local Refinement Consultation will run for five weeks from Thursday 12 May to Monday 20 June 2022. You can find full details about this consultation, including, our [Guide to local refinement consultation](#), interactive map, online videos and drop-in event locations by going to [our consultation website](#).

The consultation will seek feedback on a number of very specific refinements to our proposed design including:

- More public open space to the east of the tunnel entrance in Kent, connected to Chalk Park - a proposed new public park overlooking the Thames
- The redesign of Tilbury Fields – our proposed new public park in Thurrock – to allow for the delivery of the Thames Freeport, which has the potential to deliver 25,000 new jobs
- Modifying the emergency and maintenance access to the northern tunnel entrance, providing safer operation of the tunnel facilities and better access for emergency services
- Replacing a slip road on the A13 junction with a new link from the Orsett Cock roundabout to the A1089 to reduce traffic impacts on local roads
- A new footbridge over the A127 and further improvements for walkers, cyclists and horse riders including improved bridleways
- Further refinement of utility works to enable the project to be built
- Additional environmental compensation and mitigation with potential woodland and green open space

A full list of changes is included in our [Guide to local refinement consultation](#), which you can find on our [consultation website](#).

**Find out more and have your say**

We have already distributed a [consultation leaflet](#) to properties within 2km and will be raising awareness about our consultation through an active media, social media and email campaign.

We will offer a range of ways for local communities and stakeholders to find out more information including:

- [A dedicated consultation website](#),
- Events at locations in Kent, Thurrock and Havering
- Telephone call backs
- [Free of charge home delivery service](#)
- You will be able to respond to the consultation by completing an [online survey](#), sending a form via Freepost, by email or over the phone.

If you have any questions, or would like any more information in the meantime please don't hesitate to contact me.

Kind regards

[REDACTED]

Lower Thames Crossing - Community Engagement

[REDACTED]

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